



Emergency Contact Number

In the event of a medical emergency at UNM requiring ambulance services,
*anyone can call **999** immediately at any time.*

Following that, notify the security office at 03-8924-8777.

Security personnel will clear the way for the ambulance and guide it to the location.

Receptionist	University Nottingham Malaysia General Line: Any queries	03-8924 8000 (Mon - Fri: 9am – 5:30pm)
In-House Clinic	Clinic Hotline Number: Block H, Room BH16	03-8924 8089 (Mon - Fri: 9am – 5:00pm)
Estates Office	Building Maintenance & Facilities Hotline Number: Fire alarm sounded, electric power outage, and water outage.	03-8924 8073 / 019-2759845. (24/7)
Internet Services	SNS accommodation internet services Hotline Number: Block I1-I5, J1- J6, Nexus and Radius	03-8924 8199 (Mon - Fri: 9am – 5:30pm)
IT Services Desk	Technical difficulty with equipment i.e audio, video, LCD and PC	03-8924 8199 (Mon - Fri: 9am – 5:30pm)
Wellbeing Services	Counselling, mental health, disability and learning support Hotline Number	019-266 0691 (24/7)
Security Office	Security Hotline Number	03-8924 8777 (24/7)
International Student Support (ISS)	Medical and Health Insurance for International Students, scheduled Airport-Pickups (new intakes only)	03-8924 8379 (Mon-Fri: 9am – 5:30pm) 013-287 5514 (After Office Hours)
Visa Office	Visa matter (Student Pass - entry to Malaysia)	019 - 287 1955 (Shah Rezam - Helpline)
Accommodation Office	Block I1 - I5	03 - 8924 8640 (Mon-Fri: 9am – 7:00pm)
	Block J1 - J6	03 - 8924 8079 (Mon-Fri: 9am – 7:00pm)
	Late check in, lost key (charges applied for key replacement) and any accommodation matter.	019 231 6130 (After Office Hours)

Hall Warden Hotline number	Ms. Nordiayana Din (I1 - I5)	019 275 9492 (After Office Hours)
	Mr. Muhammad Ilham Matali (I1 - I5)	019 384 9350 (After Office Hours)
	Dr. Lee Lai Yee (J1 - J3)	019 275 9546 (After Office Hours)
Hall Tutor Hotline number	I1 - Hall Tutor Tioman	019-2761879
	I2 - Hall Tutor Langkawi	019-2762506
	I3 - Hall Tutor Redang	019-2760637
	I4 - Hall Tutor Pangkor	019-2763246
	I5 - Hall Tutor Kapas	019-2762634
	J1 - Hall Tutor Sipadan	019-2763183
	J2 - Hall Tutor Mabul	019-2764053
	J3 - Hall Tutor Lankayan	019-2762463
	J4 - Hall Tutor Rawa	019-2760270
	J5 - Hall Tutor Gemia	019-2763514
J6 - Hall Tutor Perhentian	019-2763954	